



## A Message to all our Loyal Piggly Wiggly Customers

We are a family-run business who are as concerned as you are about the effects that the spread of the Corona Virus could have in our community. A challenge faced by our community is a challenge faced by us all. This is why we would like to reassure you that we are taking the utmost care in implementing precautionary measures to minimize the risks of spreading

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### We are following the Health Guidelines given to us by our Government along with a few Extra Measures:

- There will be hand sanitizers made available throughout our establishment for staff and customer use from 16 March 2020, to use on arrival and departure
- Our staff already follow strict hygiene procedures working with food, however, we have empowered them with the relevant information and guided everyone on personal hygiene as well as preventative measures to implement within our establishment
- Shan Cade Training and Consulting will be addressing all our staff on 20 March 2020 to reiterate the importance of hygiene and provide basic information around understanding and taking precautions for COVID-19
- Staff will be washing their hands every 20 minutes and will be using hand sanitizer throughout the day
- We are monitoring our staff daily for any flu or cold like symptoms and have asked them to report if they are feeling unwell in any way

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- We have a detailed plan in place should any one of our staff members contract COVID-19, as laid out by the NICD, including specialist cleaning and isolation protocols
  - All surfaces are being regularly sanitized and we will spread tables outside to allow for air flow and more space between guests. We also encourage customers to sit on the grass for picnics and we will deliver food to you
  - Extra caution is being taken with the sterilization of cutlery, condiment bottles, menus and card machines
  - We encourage our customers to make use of Zapper, as far as possible, to minimize contact with cash and/or card machines
  - Support your local community in open air shopping to ease any worries of overcrowding in enclosed/confined spaces
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Please bear with us as we do our utmost best to ensure you feel safe within our premises and let's all do our part in keeping our community healthy and happy. Please do not hesitate to contact us should you have any further questions



## A Further Message regarding Piggly Wiggly Farm Village

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### Preventative measures in place to avoid and minimize the spread of COVID-19:

- Handwashing stations will be installed on the lawn area and at the Pizza Place from 20 March 2020
- The train seats will be sanitized at regular intervals throughout the day
- The putt-putt clubs and balls will be sterilized between each use
- At all our shops, hand sanitizer will be made available for customers and staff to use and all surfaces and card machines will be sterilized regularly
- We encourage our customers to make use of Zapper, as far as possible, to minimize contact with cash and/or card machines